

Customer Service Callbox increases customer satisfaction and boosts employee productivity



The Customer Service Callbox connects directly with existing in-store portable radios and provides clear, customized prerecorded messages to associates.

Customers simply push a button when they need assistance. Your two-way radio equipped personnel are immediately alerted with a clear, customized voice message so that they can provide prompt face-to-face customer service. Or alternatively the message can be broadcast over your existing wired public address (PA) system, or through a wireless PA system.

Ideal for retail applications: locked merchandise display case, customer service counter, parts counter, paint department, fitting room, propane fill, customer pick-up, delivery or receiving dock, and more!

Transmits clear, customized pre-recorded messages to associates.

SPECIFICATIONS:

- Eliminates in-store paging over PA systems.
- Works independently of any network, does not use Wifi or IP connection.
- Transmits message immediately and directly to analog business band 2-way radios.
- AA battery powered, no wiring, flexible install.
- Large, easy-to-see signage; custom labeling available.
- Custom recordable voice messages.
- Escalation feature.
- Durable, water resistant housing.
- Field and PC Programmable.
- Message transmission indicator LED
- Available in 125mW or 1 Watt versions
- Internal, no-tamper 1/4 wave antenna.
- Large, easy-to-use call button.
- Can be programmed for use with radio repeaters.
- Dimensions: 7.57" x 5.07" x 2.1"
- Coded Signaling: Encode CTCSS, DCS, DTMF, 3-7 tone SelCall.
- Range: One-half mile, line-of-sight to a portable 2-way radio, or approximately 75,000 sq. ft.
- Greater range possible with a radio repeater.
- Battery Life: 1 year with AA Alkaline batteries, or approximately 7,000 transmissions.
- VHF MURS License-Free Business Band or Licensed VHF and UHF Business Band